



annual report 2011



2011 was an exhilarating year for the Women's Business Enterprise National Council (WBENC) as we continue to progress on the Roadmap to Growth and Sustainability which is empowered by the energy of our "WE ARE WBENC!" theme. Along with our new executive leadership, expanding community of over 10,000 WBENC-Certified WBEs and growing corporate and government membership, we continue to strengthen our position as the leading advocate for and authority on WBEs as suppliers to the nation's corporations and government entities. WBENC continues to focus on our COR values (Certification, Opportunities, and Recognition) to help our Women Business Enterprises to increase revenue and promote growth among womenowned businesses. In April, we welcomed Pamela Prince-Eason as the new President and CEO of WBENC. I would like to recognize and thank Pam for her outstanding leadership and her approachable style which helps to effectively bring together a complex constituency group to drive results.

Hosted by the Women's Business Enterprise Council West, the newly renamed WBENC National Conference and Business Fair was a great success, drawing an attendance of over 3,000. The 2011 conference also attracted an unprecedented number of sponsors. More than 100 regional and national Corporate Members, government entities and certified WBEs leveraged their conference participation to increase their visibility before a large and diverse audience.

WBENC's success relies on the collaborative efforts and commitment of our 252 Corporate and Government Members, 14 Regional Partner Organizations and WBENC Staff, delivering our COR Values to our growing community of WBENC-certified WBEs, which reached 10,228 by the end of the year. It also reflects the innovation, drive and competitive advantages that our WBEs bring as suppliers to their corporate and government partnerships. The new federal contracting program in addition to the appointment of WBENC as a certifying body for Women-Owned Small Business (WOSB) have opened new avenues of growth for WBEs to have greater access to government opportunities.

Many extraordinary people are integral to the power of our Regional Partner Organizations and our Women's Business

Enterprises. I would like to thank Geri Swift for her work as Chair of the Leadership Council representing the leaders of our RPOs, and Tara Abraham, Chair of the Women's Enterprise Leadership Forum representing our WBEs,

Partnering with our valued Corporate and Government Members, WBENC continues to deliver on our COR values to our constituents with multiple opportunities to connect during both the Summit and Salute and the National Conference and Business Fair. The Multi-Tier Dialogue and Opportunity Connection was introduced in 2011, bringing a new dimension of networking to our corporate members and WBEs.

America's Top Corporations for WBEs were recognized with immense pride and appreciation. These 29 exceptional corporations support programs that offer equal access and result in a high volume of business with women's business enterprises. The Awards ceremony was held in March, 2012 at the Landmark Theater in Baltimore, MD.

We also acknowledged individual excellence, awarding the William J. Alcorn Leadership Award to Theresa Harrison, Director of Supplier Diversity at Ernst & Young LLP. Named in recognition of the leadership and service of founding WBENC Chair, the William J. Alcorn Award honors a recipient selected by the Chairman of the WBENC Board of Directors, with input from Past Chairs and WBENC Executive Staff.

2011 was a year of new leadership, new certification opportunities and new energy fueling our efforts on behalf of our constituents to achieve the Roadmap to Growth and Sustainability. WE ARE WBENC!

A most sincere thank you goes to the WBENC Staff, Board of Directors and leadership committees. Your tireless dedication and efforts are the cornerstone of our success. In particular, I would like to thank Cheryl Stevens, Immediate Past Chair of the WBENC Board, for her leadership and support in my first year as Board Chair.

With warm regards,

Laura Taylor

2011 Chair, WBENC Board of Directors

Vice President, Strategic Sourcing and Procurement Operations

Pitney Bowes Inc.



Certification

- Certification reaches 10,228 WBEs
- WBENC approved as third party certifier for Women-**Owned Small Business (WOSB) Federal Procurement Contract Program**: The Small Business Administration (SBA) has approved WBENC as a Third-Party Certifier - providing Women-Owned Small Business (WOSB) certification - for the SBA's WOSB Federal Contracting Program. The SBA WOSB Federal Contracting Program enables contracting officers to set aside certain contracts for competition among Women-Owned small businesses (WOSBs) or economically disadvantaged-Women-Owned small businesses (EDWOSBs) for the provision of goods and services to the Federal Government.
- FASTrac WOSB certification for current WBENC certified WBEs launched: WBENC officially launched its FASTrac WOSB Certification Program for currently WBENC certified Women's Business Enterprises (WBEs). This program allows for an abridged WOSB certification process that will have WBENC Certified WBEs ready to enter the government arena.

Opportunities

- 2011 Summit and Salute to Women's Business **Enterprises.** WBENC introduces the Multi-Tier Dialogue and Opportunity Connection
- 2011 WBENC National Conference and Business Fair: The Opportunity Connection. Held in Las Vegas, the 2011 renamed WBENC National Conference and Business Fair received accolades from over 3.000 attendees.
- Conference Prep Webinars Introduced: To ensure WBENC Certified WBEs are prepared for the spectacular opportunities that await them at WBENC's National Conference & Business Fair, WBENC introduces its Conference Prep Webinar Series.

Resources

- New Executive Leadership. Pamela Prince-Eason, former Board Chair and Vice President, Procurement, Pfizer Inc, was appointed as the President and CEO of WBENC on April 1, 2011. Laura Taylor, former Board Vice Chair and current Vice President, Strategic Sourcing and Procurement Operations at Pitney Bowes Inc. was elected as Chair of WBENC's Board of Directors. Benita Fortner, Director of Supplier Diversity at Raytheon, was named First Vice Chair of the WBENC Board.
- Ambassador Program. The Ambassadors Program brings together committed leaders from WBENC Corporate Members, government entities, Women Business Enterprises, and Regional Partner Organizations to attract more Corporate Members to WBENC and, once joined, help them fully experience the benefits of membership. As the name suggests, WBENC "Ambassadors" represent the organization in

WBENC's 2011 Retrospect and Year-End Highlights

multiple capacities with a key focus on reaching out to prospective members who would benefit from Corporate or Government Membership. Ambassadors connect with these prospective members in a variety of ways from hosting informational events, to more personal one-on-one conversations. In 2011 the Ambassadors tireless efforts resulted in three of the thirty-seven new members.

• WBENC's strategic plan – The Roadmap to 2020: In the first 90 days of her appointment, President and CEO, Pamela Prince-Eason put forth a strategic plan for WBENC's Roadmap to 2020, subsequently renamed the Roadmap to Growth and Sustainability.

Recognition

• Partner of the Year Award. WBENC received the Partner of the Year Award from the Center for Empowerment and Economic Development (CEED) at its 27th Annual Awards Celebration on April 7, 2011.

Technology

• WBENC on FaceBook and Twitter: A Social Media Task Force developed a phased approach for new on-line communication and opportunity generation, including FaceBook, YouTube, Twitter, and Linked In.

WOSB Federal Contracting Program

After the Small Business Administration (SBA) performed a Disparity Study showing Women-Owned small businesses (WOSB) were underrepresented in 83 of the NAICS code subcategories, the WOSB Federal Contracting Program was implemented on Feb. 4, 2011 as a procurement mechanism to ensure WOSBs have equal opportunity to participate in federal contracting. The program allows contracting officers to set aside certain contracts for WOSB competition, if it meets the following criteria:

- The contract has to be in one of the underrepresented industries
- At least 2 or more WOSBs are expected to submit an offer (known as the Rule of 2)
- The anticipated award price does not exceed \$6.5M in case of manufacturing contracts and \$4M for all other contracts
- The contract will be awarded at a fair and reasonable price.

The SBA is hopeful that this program will help it reach its goal of 23% of federal contracts dollars being spent with small businesses, of which 5% of prime and subcontracting dollars are awarded to Women-Owned small businesses.



Women's Business Enterprise National Council

Creating Opportunities ... Recognizing Excellence

Mission:

WBENC is dedicated to advancing the success of certified Women's Business Enterprises (WBEs), Corporate Members, and government agencies in partnership with its Regional Partner Organizations.

Vision:

As the leading advocate for and authority on womenowned businesses as vendors and suppliers to corporations, WBENC builds a stronger economy by creating parity for women business enterprises through its world-class certification and by providing marketplace access.

Core Values:

To support its constituents, WBENC focuses on its core values of certification, opportunities, and resources, while providing prominent recognition to top corporations and WBENC Certified WBEs.

Who We Are:

- The Women's Business Enterprise National Council known as "WBENC" - is the nation's leading advocate for and authority on WBENC Certified WBEs as vendors and suppliers to corporations and government entities.
- WBENC is recognized as a trusted brand that opens doors of opportunity for WBENC Certified WBEs through its world-class certification procedures, business opportunities created by Corporate and Government Members and other WBENC Certified WBEs, and resources that include education, scholarships, research findings, and advocacy.
- WBENC brings its Corporate and Government Members and thousands of WBENC Certified WBEs together with the goal of generating business. We are the *Opportunity Connection* for women's businesses and the corporations they serve.

What We Do:

- Since our founding in 1997, WBENC, through its 14 Regional Partner Organizations (RPOs), provides certification to Women-Owned businesses that are at least 51 percent owned, controlled, and operated making WBENC Certified WBEs eligible as vendors and suppliers to its Corporate and Government Members and government agencies.
- We help connect Corporate Members and WBENC Certified WBEs to source business contracts.
- WBENC facilitates access to business opportunities through national program and service offerings that include WBENC's series of face-to-face MatchMaker programs, WBENC's annual Business Fair, formal/ informal networking events, media opportunities, and recognition programs.
- WBENC presents two signature events per year: Summit & Salute to Women's Business Enterprises and the WBENC National Conference and Business Fair.
- WBENC has shifted the paradigm of how corporations work with WBENC Certified WBEs with a business model that eliminates barriers in the marketplace and facilitates business opportunities.



How We Deliver Our "COR" Values:

- Certification: WBENC sets the world-class standard of national certification of women's business enterprises. Our certification procedure is attaining universal status as the world-class standard of women's business certification: administered throughout the 50 United States, Puerto Rico, and the Virgin Islands by 14 Regional Partners.
 - o The WBENC certification standard is applied as a model for certification programs abroad starting with WEConnect Canada, WEConnect Europe and WEConnect India.
- **Opportunities:** WBENC provides sourcing capability reaching thousands of certified WBEs through:
 - o WBENCLink, a pass code-protected, searchable Internet database containing the profiles of over 10,000 certified WBEs as well as contact information for WBENC's national and regional corporate members.
 - o Face-to-face MatchMaker programs.
 - o Formal and informal networking at WBENC's Summit & Salute to Women's Business Enterprises and the WBENC National Conference and Business Fair (NCBF). WBENC's Business Fair is the largest event of its kind for women business owners with approximately 330 exhibitors.
 - o Global Business Initiatives, formal and informal networking events, media opportunities, and recognition programs.
- **Resources:** WBENC provides a broad range of resources to support the growth and performance of Corporate and Government Members, and WBENC Certified WBEs.
 - o WBENC sources Best Practices and development tools for corporations and the WBENC Certified WBEs that serve them.





- o WBENC also serves as a resource to Corporate Members via WBENC's Balanced Score Card for WBE Process Improvement, a tool that enables corporations to self measure performance in attaining excellence in supplier diversity programs; and a number of other training, mentoring, and professional development opportunities.
- o WBENC offers elite executive education and scholarship opportunities to include the Tuck-WBENC Executive program and Dorothy B. Brothers Scholarship program, webinars, workshops, and other development vehicles.



WBENC Constituents:

- WBENC brings WBENC Certified WBEs, corporations, and government entities together so that procurement and supplier diversity executives can find WBENC Certified WBEs to help them become even more competitive and successful.
 - o Representatives of 39 corporations sit on WBENC Board of Directors, along with nine representatives of its Regional Partner Organizations and ten WBENC Certified WBEs and three expert advisors.
 - o The majority of WBENC's Corporate Members are Fortune 500 companies.
 - o WBENC's constituents are a powerful group. Information reported to WBENC shows the average WBENC Certified company has revenues of \$8.065M, 42 employees and 16 years of experience.
 - o More than 60 WBENC Certified WBE firms have revenues in excess of \$100M, and six WBENC Certified WBE companies have revenues in excess of \$1 billion.
 - o WBENC Certification is accepted by more than 1,000 corporations and government agencies, representing America's most prestigious brands, as well as government entities at the state and local levels.

- The collaboration between WBENC's Corporate and Government Members and WBENC Certified WBEs illustrates business at its best:
 - o WBE innovations in product and service enhance corporate profitability and shareholder value.
 - o Strategic alliances that create international trade opportunities for WBENC Certified WBEs, support Corporate Members in connecting to women's businesses globally, and develop business linkages among certified WBEs around the world.





About WBENC:

- Founded in 1997, WBENC is the nation's leading thirdparty certifier of businesses owned, controlled, and operated by women, and the leading advocate for and authority on WBENC Certified WBEs as vendors and suppliers to corporations.
- WBENC is a 501(c) (3) nonprofit organization that seeks and accepts donations from corporations, foundations and individuals that support its mission and programs.
- WBENC is supported by 14 Regional Partner Organizations (RPOs), which administer and process WBENC's world-class certification, provide regional matchmaking programs, and deliver capacity development training to Women-Owned businesses.
- WBENC is operated by WBENC Staff and governed by its Board of Directors under the leadership of the Executive Committee. In addition, WBENC is also supported by its Leadership Council, represented by the presidents and executive directors of its RPOs, and the Women's Enterprise Leadership Forum, which is comprised of WBEs appointed by their local RPOs and by Corporate Members to represent WBE interests and issues.
- WBENC provides annual awards and recognition in the form of: America's Top Corporations for Women's Business Enterprises, 14 Women's Business Enterprises Stars, annual Applause Awards, and the William J. Alcorn Leadership Award.





2011 The Opportunity Connection

The Opportunity Connection theme, launched in 2010, is based on one of WBENC's three core values: Certification, Opportunities, and Resources. This theme re-emphasizes WBENC's ongoing commitment of connecting major corporations and government entities with Women's Business Enterprises (WBEs) to identify and negotiate business opportunities.

If you are a WBE, the WBENC National Conference and Business Fair offers Opportunities to generate contacts that may lead to contracts; Opportunities to learn how to build capacity in your business and meet marketplace expectations; Opportunities for access to corporate decision makers and avenues to government contracts; and networking opportunities amongst your peers to leverage a vast array of experience, knowledge, and industry expertise.

If you are a corporate or government representative, there are Opportunities to learn about maximizing your Supplier Diversity Program's return on investment while increasing your profitability by marketing to women and women-owned businesses; Opportunities to speak to WBEs who can supply you with important new products and services to increase your productivity and profitability; and Opportunities to meet a broad range of WBEs who represent a substantial market for your company's products and services.



2011 America's Top Corporations for Women's Business Enterprises

In keeping with its leadership role in advancing the success of both women's business enterprises and the corporations they serve, WBENC announced its annual list of America's Top Corporations for Women's Business Enterprises. The 2011 list was selected in the fourth guarter and they were recognized at a ceremony in Baltimore, MD on March 22, 2012 at the Landmark Theater.

WBENC President and CEO, Pamela Prince-Eason and Top Corporations Recommendation Panel Chair, Patricia Rodriguez-Christian opened the ceremony with inspiring remarks. The first-ever Top Corporation interactive panel discussion was moderated by Doris McMillon, President, McMillon Communications, Inc. The panel format showcased best practices and gave insights into the supplier diversity innovations of the 29 corporations honored.

The Top Corporations application and review process validates supplier diversity best practices of companies that have attained world-class programs that create a level

playing field for women's business enterprises (WBEs) to compete for corporate contracts.



The 2011 Top Corporations for WBEs are:

Accenture Alcatel-Lucent Avis Budget Group AT&T **BP** America **Bank of America** Chevron Dell, Inc. **Energy Future Holdings** Ernst & Young LLP Exxon Mobil Corporation Ford Motor Company **IBM** Corporation Johnson & Johnson Kelly Services, Inc.

ManpowerGroup Marriott International, Inc. Office Depot Pacific Gas and Electric Company PepsiCo, Inc. Pfizer Inc Pitney Bowes Inc. Shell Oil Company Staples, Inc. Target Corporation The Coca-Cola Company United Airlines, Inc. UPS Verizon



Front Row Seated - Left to Right: Kim Brown, Vice President, General Procurement, Dell; Farla Efros, EVP & Chief Merchandising Officer, Office Depot; Katrina Landis, CEO, BP Alternative Energy, BP America; Barbara Kubicki, Sourcing Executive, Bank of America; Pam Berklich, Senior Vice President, COE, Kelly Services, Inc.; Nancy Creuziger, VP Global Finance, ManpowerGroup; Patricia Birmingham, Director, Global Marketing Enablement, Pfizer Inc; Diane Sutter, VP COE Bottles & Closures, PepsiCo, Inc.

Standing - Left to Right: David Grissen, President, The Americas, Marriott International; Melody Watson, Vice President, National Retail Sales, The Coca-Cola Company; Hans Melotte, Chief Procurement Officer, Johnson & Johnson; Patrice Knight, VP, Integrated Supply Chain, IBM; Al Williams, Chief Procurement Officer, Accenture; John Young, President & Chief Executive Officer, Energy Future Holdings; Herb Engert, Partner, Americas Strategic Growth Markets Leader, Ernst & Young LLP; Lisa Johnson, Procurement Group Manager, UPS; Greg Tibbles, General Manager - Procurement, Chevron; Laura Taylor, WBENC Board Chair and Vice President, Strategic Sourcing and Procurement Operations, Pitney Bowes; Tim Harden, President, Supply Chain and Fleet Operations, AT&T; Pamela Prince-Eason, WBENC President and CEO; Alex McKay, Global Supply Chain Optimization Manager, Exxon Mobil Corporation; Vince Messimer, VP, Global Contracting & Procurement, Manufacturing and Chemicals, Shell Oil Company; Jeff Wellman, Executive Director, Global Strategy and Purchasing Information Management Systems, Global Facilities, Materials and Services Purchasing, Ford Motor Company; Dan Riley, Vice President Property Development Operations, Target Corporation; Mariano Legaz, Vice-President, Supply Chain Services, Verizon; Mark J. Servodidio, Executive Vice President and Chief Administrative Officer, Avis Budget Group; Nick DeTura, VP Supply Chain & Logistics, Alcatel-Lucent; Des Bell, Senior Vice President, Safety and Shared Services, Chief Procurement Officer, Pacific Gas & Electric; Joe Doody, President, North American Delivery, Staples, Inc.; Katrina Manning, VP Technical Procurement, United Airlines, Inc.; and Patricia Rodriguez-Christian, Chair of the Top Corporations Recommendation Panel and Partner, ADP-LLC.

2011 Women's Business Enterprise Business Stars

On March 23, 2011, WBENC celebrated the Salute to Women's Designed to recognize the contributions of Women's Business Enterprises held at the Gaylord National Resort Business Enterprises (WBEs) to the U.S. economy, the Salute and Convention Center in National Harbor, MD. The 2011 also recognized 14 WBEs as the 2011 Women's Business Summit & Salute was attended by nearly 1,100 Corporate Enterprise Stars. This elite cadre of WBENC Certified Women's Members, women business enterprises, government officials, Business Enterprises was honored for their leadership in and journalists. The black-tie dinner and awards program their local business communities, their inspiration to other featured remarks from Linda Denny, President and CEO of women business owners, and their active roles at the helm WBENC and Tara Abraham, Chief Executive Officer, Accel, inc., of their successful certified businesses. chair of the Top Corporation Selection Committee.

The 2011 Women's Business Enterprise Stars are:

Candice Bennett Candice Bennett & Associates, Inc

One Safe Place Media Corp

Pam Curry

Rosalie Edson

Floriza Genautis

Rebecca Boenigk Neutral Posture, Inc

Lorelei Carobolante G2nd Systems, LLC

Sharon Castillo

SB Services

Angie Hollerich Brass Rings Productions, Ltd.



Front Row - Left to Right: Standing Sharon Castillo, Michele McHenry; Seated: Rosalie Stackman Edson, Elizabeth (Beth) Williams, Monique Honaman, Rebecca Boenigk, Patty Klein

Back row - Left to Right: Linda Denny, Janell McGill, Janice Migliore, Lorelei Carobolante, Floriza Genautis, Angie Hollerich, Pam Curry, Candice Bennett, Laura Taylor, Pamela Prince-Eason

Monique Honaman Incite Strategies, Inc.

Janice Migliore Palco Telecom Service, Inc.

Patty Klein Meadows Office Supply Co., Inc. A-Plus Meetings and Incentives

Elizabeth Williams Roxbury Technology Corp

Janell McGill Management Business Solutions Milligan Events

> Michele McHenry Laser Lab, Inc.



2011 Applause Awards

Introduced in 1999, the Applause Award recognizes and "applauds" exceptional accomplishments that expand opportunities for women's business enterprises (WBEs) on a national or international level while furthering WBENC's mission of breaking down barriers that impede the progress and growth of businesses owned and operated by women. Award recipients are selected based on their impact on growth of WBEs; creation of policies, procedures or initiatives that increase opportunities for WBEs; and innovative and inspirational leadership on behalf of women business owners and their companies.

The 2011 Applause Award recipients are:



Nancy Conner, Supplier Diversity Manager, W.W. Grainger

Nancy Conner is responsible for developing and executing corporate supplier diversity strategy, satisfying customer expectations for supply chain diversity and inclusion, and for driving internal results. Prior to joining Grainger in 2001, Conner managed Supplier Diversity for R. R. Donnelley & Sons Company and held senior procurement positions at Tribune Company.

Conner is one of the founders of the Chicago Minority Supplier Development Council's "Corporate Bridges," an entrepreneurial education program for Minority Business Entrepreneurs. She was chair of the National Minority Supplier Development Council's 2003 Conference Program Committee. She serves in a leadership role on the board of directors for Women's Business Enterprise National Council, and is active with the Women's Business Development Center Chicago and the Chicago Minority Supplier Development Council. Conner served as President and Chair of the CMSDC from 1997 to 2000. In addition, Conner is a member of the board of directors for Diversity Information Resources.

Professional recognition awards include the 2008 Corporate Support Award – Women's Business Development Center/ Chicago; First Ladies of Supplier Diversity – 2007 Minority Business News Magazine; 100 Women Impacting Supplier Diversity - 2006 Women's Enterprise USA Magazine; Supplier Diversity Manager of the Year - 2005 U.S. Department of

Commerce MBDA, Chicago Region; Corporate Excellence Award - 1996 Tribune Company; Buyer Achievement Award - 1992 NAPM Chicago, and Buyer of the Year - 1988 Chicago Minority Business Development Council.

Conner graduated from DePaul University in Chicago, Illinois with a bachelor of arts in business. She earned her masters in business administration at Lake Forest Graduate School of Management in 2007.



Debra Jennings-Johnson, Director of Supplier Diversity, BP America, Inc.

Debra Jennings-Johnson has been a passionate advocate for minority and Women-Owned businesses for over 20 years. Whether through work with organizations focused on the growth of diverse companies or strategically working with corporate leadership to embed supplier diversity within the procurement processes, her work and her influence have created change. As a leader in supplier diversity, Jennings-Johnson combines "old school" spirit and intent of minority business development with current practices skills and competencies of procurement operations. In her tenure as Director of Supplier Diversity for BP, the inclusion of minority and Women-Owned businesses increased from less than \$200 million in 1999 to approximately \$700 million in 2010.

Jennings-Johnson has lectured extensively and published articles covering topics such as: Subcontracting Opportunities for MWBEs; Non-Traditional Purchasing; Joint Ventures, Building Strategic Alliances; Second Tier Purchasing, and Program Strategies for Corporate America. Additionally, she has participated on numerous panels addressing minority and women business related issues. She has received many awards and recognitions from organizations such as the Chicago Minority Business Development Council, Women's Business Development Center, Chicago United, the Minority Business Development Agency and SCORE.

Jennings-Johnson's training includes professional development within two major US/Global organizations, Institute of Supply Chain Management (ISM) and a

Business degree from Loyola University of Chicago. She is an active member of the Board for WBENC, and is Chair of the Marketing, Communications and Brand Management Committee. She also serves on the Board of Directors serving in a leadership capacity for the National Minority Supplier Development Council, Women's Business Development Center and Chicago Minority Business Development Council. Jennings-Johnson is also actively involved with Chicago United, the Chicago Urban League, Illinois Hispanic Chamber of Commerce, Louisiana Minority Supplier Development Council and Minority Business Development Agency.



Lynthia Romney, President, RomneyCom L.L.C.

She currently manages the Diversity Program for Alcatel-Lucent which supports developing diverse suppliers to A public relations expert for over 20 years, Lynthia Romney brings her distinctive brand of issues-based PR to positioning meet both regional and global needs. Her team is actively engaged with Commodity Managers around the world and her clients for Leadership Visibility. identifies diverse suppliers for Tier 1 solutions and integrates As president of RomneyCom, a full-service communications contract language into their prime contracts to drive Tier 2 firm, Romney works with leading corporations and national inclusion of diverse suppliers.

nonprofits to develop and deliver their key messages Scott sits on the board of multiple regional and national powerfully to internal and external audiences. Since late boards in North America: she is chair of the Women's 2001, she has been honored to work with WBENC to raise its national visibility as the leading advocate for and authority Business Council - Southwest, Third Vice-Chair of the DFW Minority Council and the Second Vice-Chair of WEConnect on Women's Business Enterprises as suppliers to the nation's Canada. She is also on the Board of WBENC, WEConnect corporations. She has since contributed positioning and International, NMSDC and AIDC. She is actively engaged in key messages that are used in integrated media, marketing, executive speeches and website communications.

Quoted in The Wall Street Journal for her advice on presentation training, Romney has conducted workshops on media training and message development for WBENC leaders and senior executives over the years. She was a featured speaker at WBENC's 2006 Women in Business National Conference and Business Fair.

Over the years, she is proud to have served other distinguished clients such as Merrill Lynch, U.S. Trust, M&T Bank, Forté Foundation, College Savings Foundation, and United Way of New York City.

Lynthia holds a BA from Brown University. She serves on the WBENC Board of Directors. She has served as Vice President successfully encouraged many WBEs to become certified and of the Financial Women's Association and Co-Chair of its her outreach to her corporate peers has resulted in a number President's Circle for several years. of new WBENC Corporate Members.



Lynn Scott,

Executive Director of Supplier Diversity, Alcatel-Lucent

Lynn Scott has over 30 years of Telecom and International Procurement experience with Rockwell, Xerox, Wang, and Alcatel-Lucent. Her responsibilities have included establishing and managing purchasing organizations in multiple European countries, negotiating multi-million dollar contracts for components and OEM equipment and building supply chain programs to support global requirements. Scott has been instrumental in developing diversity programs with related performance metrics for several large corporations.

TAMACC, USHCC, CAMSC, American-China Woman's Business Alliance and participates on advisory boards for several other organizations.

Scott has been chair of the WBENC Nominating Committee and has been instrumental in setting up policies and procedures for this group. The team is responsible for evaluating and ensuring that board candidates for the Forum and for the Corporate Members are evaluated against stringent criteria and review prior to submitting candidates to the Executive Committee. She has also been an active member of the Global Business Committee and is actively engaged with WEConnect International, which is a strategic partner of WBENC. As a WBENC Ambassador, Scott has



William J. Alcorn Leadership Award

WBENC Ambassador Program

Theresa Harrison, Director of Supplier Diversity at Ernst & Young LLP

Theresa Harrison, Director of Supplier Diversity at Ernst & Young LLP, was honored with the William J. Alcorn Award, a singularly prestigious award bestowed by WBENC on an individual for outstanding leadership contributions to its mission. The award recipient is selected by the Chairman of the WBENC Board of Directors, with input from Past Chairs and the WBENC executive staff. Laura Taylor, WBENC Board Chair and Vice President, Strategic Sourcing and Procurement Operations at Pitney Bowes, recognized Theresa for being an extraordinary leader who has led meaningful growth among our membership and enhanced our financial strength.

Theresa Harrison joined Ernst & Young, the global leader in assurance, tax, transaction and advisory services, in June of 2004 to develop the firm's supplier diversity initiative. She is responsible for the management and oversight of the Ernst & Young supplier diversity initiative which includes the design, development and implementation of diverse supplier policies, processes, and procedures. She is a frequent public

speaker and works to build awareness of the importance of supplier diversity both inside and outside of Ernst & Young.

She serves on the WBENC Board of Directors in numerous positions touching the various constituencies of WBENC. She is Chair of the Membership and Revenue Generation Committee. She serves as Board Liaison with the WBENC Women's Enterprise Leadership Forum galvanizing WBEs across the organization. She is an active Ambassador engaging prospective Corporate Members. Additionally, she has engineered significant improvements to the organization by developing its Recruitment Program and its Dashboard for success measurement. Harrison is also the Chair of the Procurement Council, NGLCC, and Board Chairperson for Diversity Information Resources. She has been recognized for her efforts in supplier diversity with the 2010 Applause Award from WBENC, 2008 Advocate of the Year by NGLCC, and The Network Journal's Top 40 under 40. In 2006 and 2008 Women's Enterprise Magazine named her as one the "100 Women Impacting Supplier Diversity."



The WBENC Ambassador Program is a core initiative structured to enhance the value of Corporate Membership by increasing member satisfaction and involvement. Ambassadors build connections, grow awareness and provide information about WBENC and supplier diversity. They are strong champions of certified women business enterprises, and strive to create opportunities and access to support this important group.

WBENC relies on its Ambassadors to continuously represent the organization throughout their tenure and to educate others about the value of advocacy by sharing success stories and best practices. The Ambassadors are an invaluable resource for Corporate Members, women's business enterprises, and Regional Partner Organizations.

Specifically, Ambassadors are tasked to:

- Develop and communicate a clear and concise supplier diversity mission statement and vision to support their employees, vendors, customers, and shareholders.
- Generate business leads to diversify corporate spend by leveraging the strength of WBENC, Regional Partner Organizations, Corporate Members, and WBEs.
- Help grow WBENC corporate membership and the number of WBENC Certified WBEs.
- Utilize tactical plans to increase outreach and opportunities for the benefit of WBENC and its Regional Partner Organizations.
- Improve coordination between WBENC, Regional Partner Organizations, Corporate Members, and WBEs.

To learn more about WBENC's Ambassador Program and upcoming events, visit www.wbenc.org and click on Corporate Members. If you are a WBENC national Corporate Member interested in becoming an Ambassador, please contact Kim Jones, Manager of Corporate Membership Services at kjones@wbenc.org.









Summit & Salute to Women's Business Enterprises

The 2011 Summit & Salute was designed to help build the capabilities and capacity of women's business enterprises to meet the increasingly complex needs of our Corporate Members. As *The Opportunity Connection*, WBENC provides vital access between women's business enterprises and the corporations they serve.

The Summit kicked off with headlining speaker, Alice Schroeder, Bloomberg columnist and author of The Snowball: Warren Buffet and the Business of Life, a #1 *New York Times* and #1 *Wall Street Journal* bestseller, providing thought leadership on "Profiting in a World of Changing Business Models".

The attendees were surrounded with valuable perspectives and knowledge from the panels and workshops held on Wednesday and Thursday. The topics included best practices, capacity building, joint ventures, communications, and government contracting. The Women-Owned Small Business (WOSB) ruling generated enthusiasm among the WBEs highlighting new opportunities and how to pursue them.

WBENC introduced the Multi-Tier Dialogue & Opportunity Connection sessions in which WBENC Certified WBEs discussed potential relationships with corporations as Prime, or First Tier Suppliers, and also developed alliances with other WBEs as Second- and Third-Tier Suppliers to meet the increasingly broad and complex needs of corporations. Many corporations brought their existing First Tier WBE suppliers to the sessions to capitalize on this opportunity. These sessions were focused on propelling women's business growth, expanding WBEs networks, and making introductions more meaningful.

The 2011 Summit & Salute also celebrated 20 exemplary Corporate Members as recipients of the 2010 Top Corporation Award and 14 WBEs as WBENC WBE Stars selected by WBENC's Regional Partner Organizations (RPOs).

2011 Summit & Salute Presenting Sponsors: Accenture Ernst & Young LLP

2011 Summit & Salute Benefactor Sponsor: Raytheon

2011 Summit & Salute Platinum Sponsor: UPS

2011 Summit & Salute Diamond Sponsors: AT&T Chevron













2011 SUMMIT & SALUTE SPONSORS

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Adecco ALOM Arbill Chep Chrysler LLC Colgate-Palmolive Company **Crescent Construction Services** Dakkota Integrated Systems LLC **Enterprise Holdings General Motors Corporation** KaTom Restaurant Supply Kelly Services Leading Edge Communications Corp. Limited Brands NAMWOLF Prudential Schnipke Engraving Co. Specialty Steel Treating Inc. The Interpublic Group Valve Resource Specialists Women's Business Council-Southwest; in memory of Lillie Knox

2011 WBENC National Conference & Business Fair

The Opportunity Connection

Corporate Leaders and Women's Business Enterprises convened from June 21-23 in Las Vegas, NV for WBENC's 12th National Conference & Business Fair: *The Opportunity Connection*. Held at the Mandalay Bay Resort and Convention Center, the Conference featured 332 exhibitors and hosted over 3,000 attendees.

Conference Co-Chairs Amgen, Act•1 Group, and Zorch were joined by 104 other Corporate and WBE sponsors.

The Conference Co-Chair Perspectives were presented by Farryn Melton, Vice President, Strategic Sourcing, Amgen and Janice Bryant Howroyd, Chairman and CEO of the Act+1 Group.

Keynote speakers included Annie Duke, League Commissioner of Federated Sports and Gaming, professional poker player, and author; Tony Hsieh, CEO of Zappos and author of the #1 New York Times Bestseller, *Delivering Happiness*; and Soledad O'Brien acclaimed Special News Correspondent and Host of CNN's In America documentaries. WBENC's Women's Enterprise Leadership Forum also hosted a bonus pre-conference lecture on negotiation featuring Karen Hough, Founder and CEO of ImprovEdge and author of *The Improvisation Edge: Secrets to Building Trust and Radical Collaboration at Work*.

In 2011, WBENC's National Conference offered three in-depth workshop tracks which included Government, Business Development, and Supply Chain. Some of the compelling workshops included:

- Government Contracting: The Ping Pong Effect
- Access to Capital
- Global Business Development Best Practices
- Marketing & Business Development for WBEs

MatchMaker Sessions at the Conference brought together over 95 Corporate Member buyers, who met with WBEs in approximately 600 one-on-one meetings. Corporate Members had the opportunity to be matched with WBE attendees after reviewing their profiles, then selecting and approving to meet with them in person.

With three days of high-profile keynote speakers, information-rich workshops and business-building opportunities, WBENC's Conference again proved to be a core initiative dedicated to advancing WBENC's mission of advancing the success of our Corporate Members and WBENC Certified WBEs.



HOST COUNCIL:

Women's Business Enterprise Council - West

HOST COMMITTEE

Laurie Travis President, LTevention, and Chair, 2011 Host Committee

Karen Ratzlaff Founder and CEO, Excel Construction Services, Inc.

Beatriz Bonnet President and CEO, Syntes Language Group, Inc

Sandra F. Davis President and CEO, Applied Computer Solutions

Lorelei Carobolante President and CEO, G2nd Systems[®]

Karma Newberry President, Wasatch Pipeline Supply, Inc.

Alison Macpherson President, Bright Pharmaceutical Services, Inc.

Diane Prince Johnston CEO, Workway, Inc.

Lisa Hanlon Managing Partner – Managing Principal, Teltech Communications LLC

WBENC National Conference & Business Fair Sponsors

Co-Chairs: Amgen, Act-1 Group, Zorch

Featured Sponsors: Accenture, Dell, Inc., and UPS





2011 Conference Sponsors:

84 Lumber Company; A10 Clinical Solutions, Inc.; Accel Inc.; Aflac; Alcatel-Lucent; Altria Group, Inc.; Ameriprise Financial; Applied Computer Solutions; Arbill; Archer Daniels Midland Company; ASAP; Astra Women's Business Alliance; AT&T; Atrium Staffing; Avis Budget Group; Bank of America; Banneker Industries, Inc.; BP America; Bright Pharmaceutical Services, Inc.; Brocade; CableLinks, Inc.; Cargill; Cenergy; Charlie Bravo Aviation; Chevron; Chrysler Group LLC; ConocoPhillips; CSS Building Services, Inc; CVM Solutions; Dakkota Integrated Systems LLC; DeMartino Construction Company; Energy Future Holdings; Ernst & Young LLP; Excel Construction Services, Inc.; Exxon Mobil Corporation; Ford Motor Company; G2nd Systems[®]; General Motors Corporation; Hollister Construction; IBM; ICON Information Consultants, LP; J.C. Penney Company, Inc.; Johnson & Johnson; JPMorgan Chase & Company; KellyMitchell Group; Kraft Foods; Limited Brands; Lockheed Martin Corporation; LTEvention Event Production; Macy's; Manpower Inc.; Marriott International; MasterCard Worldwide; Matrix Information Consulting, Inc.; MegaCorp Logistics; MGM Resorts International; Microsoft; Mirror Show Management; Moonlight Business Process Outsourcing; Motorola Solutions, Inc.; Neutral Posture; NTSG, Inc.; Office Depot; OLSA Resources, Inc.; Omega World Travel; Pacific Gas and Electric Company; PepsiCo, Inc.; Pfizer Inc; Pitney Bowes Inc.; Quigley-Simpson; Raytheon; Robert Half International, Inc.; Roxbury Technology Corporation; SayNoMore! Promotions; Shell Oil Company; Smead Manufacturing Company; Specialty Steel Treating, Inc.; Staples, Inc.; Strategic Staffing Solutions; Superior Staff Resources, Inc.; SUPERVALU; Syntes Language Group; Target; Teltech Communications, LLC; The Coca-Cola Company; Time Warner Inc.; Toyota Motor Engineering & Manufacturing North America, Inc.; Trans-Expedite Inc.; United; Vendita Technology Group, LLC; Verizon; W.W. Grainger, Inc.; Walgreens; Wal-Mart Stores, Inc.; Wasatch Pipeline Supply; WEConnect Canada; Wells Fargo; Women Presidents' Organization; Women's Business Enterprise Council of PA-DE-sNJ; Workway











The TUCK-WBENC Executive Program

Brought to you by IBM Corporation

For the ninth year, WBENC partnered with the Tuck School of Business at Dartmouth in 2011 to offer a one-week intensive executive education program for WBENC Certified Women's Business Enterprises (WBEs). Thirty-eight participants were taught by top professors from Tuck.

The program, *Building a High-Performing Business*, is an intensive learning experience that focuses primarily on increasing the competitive advantage and robustness of the participant's own business. Up to 50 WBE attendees form a learning community that will continue to provide a source of support, expertise, opportunities, and strategic alliances long after graduation.

This general management program is designed to help WBEs that are beyond the startup phase to assess, improve and grow their businesses. To survive and prosper in today's fast-moving, highly volatile business climate, WBEs must ensure they have all the essential components of a highly integrated business, such as:

- · Clear and focused strategy
- Superior value
- Optimal core business processes
- · Motivated and empowered staff
- Carefully managed relationships for long-term success

The Tuck School of Business at Dartmouth is the nation's oldest graduate school of business and renowned for the quality of its teaching and the degree to which it fosters collaborative learning, inclusion, and community. It is designed to make a big difference in how owners think about and operate their businesses when they return from the program. The primary case study is the participant's own business. Collaborative learning groups apply the tools they have learned to assess and improve their businesses, using the same diagnostic and strategy-implementation approaches that external consultants would use.



2011 Graduates of Tuck-WBENC Executive Program: brought to you by IBM Corporation

Natalia Maria D. Luis

OLSA Resources, Inc.

Olsa Martini

Sharon McRill

Inc

The Betty Brigade

Maureen Mulvihill

Jennifer Naughton

Radiant Resources

Jan Newman

Clothing, Inc.

Myriam Siftar

Mary Singer

L'Tryce Slade

Greta Smith

Slade Land Use

Linda Socquet

Vibranalysis Inc.

Julye Spinelli

Zola Stewart

MTM Linguasoft

Olga Pechnenko

McElroy Translation

CRG Sustainable Solutions

Great Lakes Power Vac, LLC

Saratoga Flag, A Broadway

Banner & Graphics Co.

Focus Solutions Inc.

Renee Lorena Teran

Lynn Van Denmark MedTrials, Inc

Barbara Wichman

Benefits Connection LLC

4Star Wireless Inc.

Cvnthia Towers

JuriStaff, Inc.

Kelly Walker

M. Luis Construction Co., Inc.

Piezo Resonance Innovation.

Medical Professional Protective

Kalena Alston-Griffin Stone Griffin Media

Terena Bell In Every Language

Cristin Boden Exact Enterprises, Inc dba Exact Industries

Beth Brodovsky Iris Creative Group, Inc.

Rumia Burbank Vendor Managed Solutions, Inc. (VMS)

Faye Coleman Westover Consultants, Inc.

Julie Eggers Jupiter Consulting Services

Shantal Feltman Stiris Research Inc.

Mary Jo Gaumer CableLinks, Inc

Chellie A. Godeaux LNGS

Sharon Gorick Ashe Consultants, PLLC

Kimberly Hardwick CMI

Denise Hunter Destinations Link Hospitality, LLC

Julie Irvin Keystone Resources

Vivian Isaak Magnum Group

Susan Kasa Boulevard Machine & Gear

Deborah Lee BL Technology, Inc.

Paige Lentz Monarch Site Services

Cidalia Maria D. Luis-Akbar M. Luis Construction Co., Inc.

> fuck Executive Education at Dartmouth Thought leadership. Business results

Artemia



2011 Dorothy B. Brothers Executive Scholarship Program

WBENC suffered a great loss in July 2002 with the passing of Dorothy Brothers, a supplier diversity and development executive and WBENC board member. Dorothy Brothers founded the executive education scholarship program in order for women business owners to have access to the same high caliber management education that is available to Fortune 500 companies.

As a tribute to Dorothy's accomplishments in helping diverse suppliers grow and successfully participate in competitive bid opportunities, WBENC established the Dorothy B. Brothers Executive Scholarship.

This program provides diverse supplier executive with the educational development that will help them grow and successfully compete in corporate supply chains.

Scholarships are awarded in amounts up to \$11,000. WBENC selected 14 scholarship recipients in 2011.





2011 Dorothy B. Brothers Executive Scholarship Awardees

> **Terena Bell** CEO, In Every Language

Beth Brodovsky President, Iris Creative Group

Suzette Di Mascio Chief Executive Officer, Career Solutions International

Poonam Gupta-Krishnan President & CEO, Lyka Enterprises, Inc.

Christine Hammerlund President, Assured Healthcare, LLC

Sharon McRill President, The Betty Brigade

Maureen Monacelli President, Advanced Indoor Air Quality Care, Inc.

Maureen Mulvihill President & CEO, Piezo Resonance Innovations, Inc.

Jennifer Naughton President, Radiant Resources

BJ Pfeiffer President & CEO, Enterprise Solutions Technology Group

> **Judith C. Seraphin** CEO, Global Wrap[®] LLC

Kimberly Slezak Vice President, Data Access, Inc.

Sekinat Uiyoshioria President, AU & Associates

Denise Wilson President, Desert Jet

Statement of Financial Position

The information presented here is derived from financial statements audited by Drolet & Associates, PLLC.

WOMEN'S BUSINESS ENTERPRISE NATIONAL COUNCIL, INC. **STATEMENT OF FINANCIAL POSITION** December 31, 2011

(With Summarized Financial Information for December 31, 2010)

	2011	2010
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	\$ 2,677,200	\$ 1,659,137
Accounts receivable, net of allowance for doubtful		
accounts of \$57,000 in 2011 and \$17,500 in 2010	732,830	557,500
Prepaid expenses	320,766	342,036
Other current assets	8,748	751
FOTAL CURRENT ASSETS	3,739,544	2,559,424
FIXED ASSETS, net	94,988	107,932
RESTRICTED CASH	1,486,012	1,266,356
SECURITY DEPOSITS	27,472	17,104
CASH SURRENDER VALUE OF LIFE INSURANCE	33,213	138,328
FOTAL ASSETS	\$ 5,381,229	\$ 4,089,144
LIABILITIES AND NET ASSETS		
CURRENT LIABILITIES		
Accounts payable and accrued expenses	\$ 620,584	\$ 629,263
Deferred rent	-0-	25,697
Deferred revenue	1,486,788	1,318,675
FOTAL CURRENT LIABILITIES	2,107,372	1,973,635
DEFERRED COMPENSATION PAYABLE	33,213	138,328
DEFERRED RENT, net of current portion	99,957	-0-
FOTAL LIABILITIES	2,240,542	2,111,963
NET ASSETS		
Unrestricted net assets	1,729,175	839,256
Temporarily restricted net assets	1,338,412	1,064,825
Permanently restricted net assets	73,100	73,100
FOTAL NET ASSETS	3,140,687	1,977,181
FOTAL LIABILITIES AND NET ASSETS	\$ 5,381,229	\$ 4,089,144

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The information presented here is derived from financial statements audited by Drolet & Associates, PLLC.

WOMEN'S BUSINESS ENTERPRISE NATIONAL COUNCIL, INC. **STATEMENT OF ACTIVITIES** For the Year Ended December 31, 2011

(With Summarized Financial Information for the Year Ended December 31, 2010)

	I la sectoria da d		Permanently Destricted	2011	2010 Tatal
	Unrestricted	Restricted	Restricted	Total	Total
REVENUE					
Membership dues	\$ 3,265,250			\$ 3,265,250	\$ 3,106,140
Contributions	116,461	\$ 379,812		496,273	428,559
Exhibitor fees	635,800			635,800	430,010
Conference fees	1,135,473			1,135,473	851,383
Sponsorships	3,072,033			3,072,033	2,815,799
Interest income		114		114	2,785
Certification fees	6,750			6,750	1,250
Other income	283,262			283,262	271,315
Net assets released from restrictions	106,339	(106,339)		-0-	-0-
TOTAL REVENUE	8,621,368	273,587	\$ -0-	8,894,955	7,907,241
EXPENSES					
Program services:					
Membership	223,223			223,223	179,539
Salute	815,095			815,095	613,400
National Conference & Business Fair	2,795,954			2,795,954	2,116,803
Alliance relationships	1,762,710			1,762,710	1,639,389
Other programs	717,085			717,085	951,634
Total program services	6,314,067			6,314,067	5,500,765
Supporting services:					
Management and general	1,060,537			1,060,537	1,016,944
Fundraising	356,845			356,845	499,635
T undraising	330,043			330,043	499,033
TOTAL EXPENSES	7,731,449	-0-	-0-	7,731,449	7,017,344
CHANGE IN NET ASSETS	889,919	273,587	-0-	1,163,506	889,897
NET ASSETS, BEGINNING OF YEAR	839,256	1,064,825	73,100	1,977,181	1,087,284
NET ASSETS, END OF YEAR	\$ 1,729,175	\$ 1,338,412	\$ 73,100	\$ 3,140,687	\$ 1,977,181

Statement of Activities

The information presented here is derived from financial statements audited by Drolet & Associates, PLLC.

WOMEN'S BUSINESS ENTERPRISE NATIONAL COUNCIL, INC. STATEMENT OF CASH FLOWS For the Year Ended December 31, 2011

(With Summarized Financial Information for the Year Ended December 31, 2010)

	2011	2010
CASH FLOWS FROM OPERATING ACTIVITIES:		
CHANGE IN NET ASSETS	\$ 1,163,506	\$ 889,897
Adjustments to reconcile change in net assets to net cash		
provided by operating activities:		
Depreciation and amortization	60,459	88,376
(Increase) decrease in accounts receivable	(175,330)	149,587
Decrease in unconditional promises to give	-0-	25,000
Decrease (increase) in prepaid expenses	21,270	(30,889)
(Increase) decrease in other current assets	(7,997)	34,834
Increase in security deposits	(10,368)	(600)
(Decrease) increase in accounts payable and accrued expenses	(8,679)	187,467
Increase (decrease) in deferred rent	38,680	(22,914)
Increase (decrease) in deferred revenue	168,113	(310,841)
NET CASH PROVIDED BY OPERATING ACTIVITIES	1,249,654	1,009,917
CASH FLOWS FROM INVESTING ACTIVITIES:		
Increase in Dorothy Brothers Scholarship Fund	(219,656)	(347,351)
Purchases of fixed assets	(11,935)	(34,654)
	(11,555)	(34,034)
NET CASH USED IN INVESTING ACTIVITIES	(231,591)	(382,005)
NET INCREASE IN CASH AND CASH EQUIVALENTS	1,018,063	627,912
CASH AND CASH EQUIVALENTS, BEGINNING OF YEAR	1,659,137	1,031,225
CASH AND CASH EQUIVALENTS, END OF YEAR	\$ 2,677,200	\$ 1,659,137

SUPPLEMENTAL DISCLOSURE NON-CASH FINANCING AND INVESTING ACTIVITIES

In 2011, WBENC received a \$35,580 construction allowance for leasehold improvements.

Accenture	CenterPoint Energy	Graham Packa
Adecco	CHEP	GSD&M Idea
ADP	Chevron Corporation	Guidant Grou
AEG	Chrysler, LLC	Harley-Davids
Aetna, Inc.	Chubb & Sons	Harris Bank, N
Aflac	CIGNA	HD Supply
AIG	Cintas Corporation	Health Allianc
Alcatel-Lucent	Cisco Systems, Inc.	Health Care S
Allergan, Inc.	Citgo Petroleum Corporation	HealthTrust P
Allstate	CitiGroup	Heinz North A
Altria Group	Clorox Corporation	Hewlett-Packa
Amdocs, Inc.	CNA Insurance Companies	Hilton Worldv
Ameren Corporation	Colgate-Palmolive Company	Home Depot
American Airlines	<u>Comcast</u>	Honda of Ame
American Cancer Society	Communications Test Design, Inc.	Hospira, Inc.
American Electric Power	ConAgra Foods	<u>Humana, Inc.</u>
American Express	<u>ConocoPhillips</u>	Iberdrola USA
American Family Mutual	Corelogic	Corporation
Insurance	Covidien	IBM
American Red Cross	Cox Enterprises Inc.	Interpublic Gr
Ameriprise Financial	CSX	ITRON
Amgen Inc.	Cummins, Inc.	JCPenney Co
Amtrak	CVM Solutions	Johnson & Jo
Apple Inc.	CVS Caremark Corporation	Johnson Con
ARAMARK	Darden Restaurants	Jones Lang La
Archer Daniels Midland Co.	Del Monte Foods	JPMorgan Ch
AREVA Inc.	Dell Computer Corporation	Kaiser Permar
Asurion Insurance Services, Inc.	Deloitte Services LP	Kantar North
AT&T	Delphi Corporation	Kelly Services
Avaya	Delta Air Lines, Inc.	Kimberly-Clar
Avis Budget Group	DTE Energy	Kohl's Departi
Bank of America	Dun & Bradstreet	KPMG LLP
BancTec, Inc.	Eastman Kodak Company	Kraft Foods
Bausch & Lomb	EMC Corporation	Landauer, Inc.
BBDO New York	Energy Future Holdings	Limited Branc
BBVA Compass	Enterprise Holdings	Lockheed Ma
Best Buy	Ericsson, Inc.	Mack Trucks, I
Blue Cross & Blue Shield Association	Ernst & Young	Macy's
Blue Cross Blue Shield/MA	Exelon	Manpower, Ir
BMC Software	Express Scripts, Inc.	Marathon Oil
<u>Belk</u>	Exxon Mobil Corporation	Marriott Inte
BNSF Railway	Fannie Mae	Mars Chocola
Boeing Company	Federal Home Loan Bank of San Francisco	Marsh & McLer
BP America	Ferguson Enterprises	MasterCard W
Bright Horizons Family Solutions	Fleishman-Hillard	McCain Foods
Bristol-Myers Squibb Company	Fluor	MeadWestvac
Brocade Communications	Ford Motor Company	MedAssets Su
Caesar's Entertainment	Forest Laboratories, Inc.	Merck Sharp &
Campbell Soup	Freddie Mac	Corporation
Capital One Financial	Genentech	MetLife
Cargill	General Electric	MGM Resorts
CDW	General Mills	Microsoft Co
		Milwaukee Pu
	General Motors Corporation	

GfK Holdings, Inc.

2011 Corporate Members

am Packaging Company Monsanto Company &M Idea City Morgan Stanley ant Group. ey-Davidson, Inc. MSD is Bank, NA th Alliance Plan th Care Service thTrust Purchasing Group z North America Nielsen lett-Packard Company n Worldwide e Depot la of America Mfg., Inc. ana, Inc. drola USA Management public Group nney Company son & Johnson son Controls s Lang LaSalle organ Chase & Co. er Permanente ar North America ogg Company Services, Inc. erly-Clark Corporation 's Department Stores lauer, Inc. ted Brands need Martin Corporatior Trucks, Inc. power, Inc. thon Oil Company riott International Chocolate h & McLennan Companies, Inc. erCard Worldwide ain Foods dWestvaco Corporation SPG Assets Supply Chain k Sharp & Dohme Staples Resorts International osoft Corporation aukee Public Schools Michelin North America Inc.

Motorola Mobility **Motorola Solutions** NCIMED-WBC NCR Corporation New York Life Insurance Company Newell Rubbermaid Novo Nordisk O.C. Tanner Company **Office Depot** OfficeMax Oracle USA Pacific Gas & Electric Co. Pepco Holdings, Inc. PepsiCo, Inc. **Pfizer Inc Pitney Bowes Inc. PNC Financial Services** Corporation Premier Inc. PricewaterhouseCoopers **Principal Financial** Procter & Gamble Prudential **R.R.** Donnelley Raytheon **RBS** Citizens Bank **Recall Corporation** Reed Elsevier Inc. Regulus Research in Motion Robert Half International, Inc. **Rockwell Automation** Saatchi & Saatchi NA, Inc. Sandia National Laboratories Sara Lee Corporation Schneider Electric <u>SciQuest</u> Sealed Air Corporation Shell Oil Company Sodexo, Inc. Southern California Edison Southwest Airlines Co. SprintNextel Corp. Starbucks Coffee Company Starwood Hotels & Resorts Worldwide, Inc. State Farm Insurance Companies

SUPERVALU, Inc.

Target Corporation Tate & Lyle LLC **Telcordia Technologies** Teleperformance The Coca-Cola Company The Federal Reserve Bank of Cleveland The Federal Reserve Bank of Richmond The Kroger Co. The World Bank Group TIAA-CREF **Time Warner TJX** Companies Toyota Motor Engineering & Manufacturing NA, Inc. Towers Watson (formerly Watson Wyatt) Tyco International Inc. **United Airlines United Parcel Service** United Rentals United Stationers United Technologies Corporation (UTC) University of Virginia URS Washington & Construction U.S. Bank U.S. Postal Service Unum Group Verizon Communications Visteon Corporation Volt (formerly ProcureStaff, Ltd.) Volvo Trucks North America W.W. Grainger, Inc. Walgreens Wal-Mart Stores, Inc. Waste Management, Inc. WAUSAU Financial Systems, Inc. We Energies Wells Fargo & Co. WellPoint, Inc. Westinghouse Electric Company LLC Wieden+Kennedy Windstream Communications Wyndham Worldwide Corporation Xavier University **Xcel Energy** * New 2011 Members are underlined ****WBENC Board Members** are in Bold

December 13, 2011

WBENC 2011 Board of Directors

2011 Officers and Committee Chairs

Laura K. Taylor, Chair, Vice President, Strategic Sourcing and Procurement Operations Pitney Bowes Inc.

Benita Fortner, Vice Chair, Director, Supplier Diversity Raytheon

Debra Jennings-Johnson, Second Vice Chair, Director, Supplier Diversity BP America, Inc.

Kathy Homeyer, Treasurer, Director, Supplier Diversity UPS

Vacant, Secretary

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Tara Abraham, Chair, Women's Enterprise Leadership Forum CEO Accel, inc.

Geri Swift, Chair, Leadership Council President Women's Business Enterprise Council PA-DE-sNJ

Nancy Conner, Chair, National Certification Committee Manager, Supplier Diversity W.W. Grainger

Benita Fortner, Chair. Member Services and Programs Director, Supplier Diversity Raytheon

Theresa Harrison, Chair, Corporate Membership and Revenue Generation Director of Supplier Diversity **Ernst & Young LLP**

Debra Jennings-Johnson, Chair, Marketing, Communications and Brand Management Director of Supplier Diversity BP America, Inc.

Cheryl Stevens, Immediate Past Chair, Vice President, Supplier Diversity **Energy Future Holdings**

Pamela Prince-Eason, ex-officio President & CEO WBENC

Jorge Romero, ex-officio Counsel to Board Partner K&L Gates



New members to the Board in 2011

From Left to Right: Thasunda Brown-Duckett, Julie Copeland, Ranjini Poddar, Barbara Kubicki-Hicks, Patricia Rodriguez-Christian, Kimberly Brown, Sharon Burton, Cheryl Snead

As of December 2011

Tara Abraham CEO Accel, inc.

Al Williams Chief Procurement Officer Accenture

Lvnn Scott

Altria Group, Inc.

Farryn Melton

Sourcing

Amgen

Arbill

Executive Director Supplier Diversity

CEO

Enterprise

Alcatel-Lucent **Diane Pinkney** Senior Manager, Purchasing Quality & Compliance

CRC Group **Kimberly Brown** Vice President, Strategic

Diversity

Vice President, Supplier

Bridget Kostelnik

General Manager,

Director, Supplier

Program Director, Global

Integrated Supply Chain

Supplier Diversity

Pamela O'Rourke

President & CEO

ICON Information

Consultants

Vacant

IBM

President Artech Information Systems

Diane McClelland President Astra Women's Business Alliance

Marianne Strobel Executive Director, Supplier Diversity Programs AT&T

Lynn Boccio Vice President, Strategic **Business & Diversity** Relations Avis Budget Group

Barbara Kubicki-Hicks Senior Vice President, Supplier Development Bank of America

Cheryl Snead CEO Banneker Industries

Debra Jennings-Johnson Director, Supplier Diversity **BP** America

Susan Rittscher **Mary Tacher** Center for Women and

Betsv Hosick General Manager, Midstream Procurement **Chevron Corporation**

Johnnie Booker Global Director of Supplier Diversity The Coca-Cola Company

Patricia Rodriguez-Christian President

Vice President, General Procurement and Supplier Company

> Partner K&L Gates

> > **KPMG LLP**

Development Strategic Procurement Macy's

ExxonMobil Global Services Company Vacant **Carla Traci Preston**

Diversity Development Ford Motor Company Counsel

The Home Depot **Michael Robinson**

Vacant

Shari Francis Diversity Office Depot

2011 Directors (alphabetical by company)



Vice President, Acting **General Counsel** J.C. Penney Company, Inc.

Beverly Williamson Vice President, Business Process Excellence Johnson & Johnson

Shelly Brown Manager, Supplier **Diversity & Business Development Power** Solutions Johnson Controls, Inc.

Thasunda Brown-Duckett Vice President, Corporate **Business Services** JPMorgan Chase &

Jorge Romero Counsel to the Board

Barbara A. Carbone Partner in Charge Audit, Northern California

Howard Thompson Vice President of Supplier **Diversity & Vendor**

Manpower, Inc.

Rosemarie Schmidt Vice President & Senior Marriott International Inc.

Cecelia Porto Senior Director, Global Procurement Group **Microsoft Corporation**

Motorola, Inc.

Manager, Supply Chain

Rea Waldon, Ph.D. **Executive Director** Ohio River Valley Women's **Business** Council

Scott Buchanan Vice President, Worldwide Other Goods & Services Procurement PepsiCo, Inc.

Donna Donato Senior Director, Global Procurement and Operations Pfizer Inc

Laura K. Taylor Vice President, Strategic Sourcing and Operations Pitney Bowes Inc.

Benita Fortner Director, Supplier Diversity Raytheon

Sharon Burton President and CEO **Robart Transportation**

Lynthia Romney President and CEO RomneyCom

Debra Clark Stewart Manager, Corporate Supplier Diversity Shall

Lynne Marie Finn President **Superior Staff** Resources, Inc

Greta Davis Executive Director of Supplier Diversity Time Warner Inc.

Ruby McCleary **Director of Supplier** Diversity **United Airlines**

Kathy Homeyer Director, Supplier Diversity LIPS

Donna Weaver-Erhardt **Director-Sourcing** -Supplier Diversity

Nancy Conner Manager, Supplier Diversity W.W. Grainger

Verizon

Vacant Wal*Mart Stores, Inc.

Marsha Firestone, Ph.D. President Women Presidents' Educational Organization – New York

Debbie Hurst President Women's Business Council Southwest

Carol Dougal Co-President Women's Business **Development Center** -Chicago

Susan Repka **Executive Director** Women's Business **Enterprise Alliance**

Geri Swift President Women's Business Enterprise Council PA-DE-sNJ

Blanca Robinson President Women's Business **Enterprise Council South**

Pamela Prince-Eason President and CEO Women's Business **Enterprise National** Council

Vacant WRF Women's Forum Seat



Regional Partner Organizations

WBENC has 14 Regional Partner Organizations (RPOs), which are responsible for managing and processing WBENC's world-class certification and recertification applications and site visits at the regional level. In addition, each RPO is also responsible for providing WBENC Corporate Members with access to WBENC Certified WBEs in response to the companies' procurement needs and providing skill-building programs to enable the success of WBENC Certified WBEs.

Astra Women's Business Alliance

www.astrawba.org **Diane McClelland** President

Center for Women & Enterprise www.cweonline.org

Susan Rittscher **CEO** and President

Greater Women's Business Council www.gwbc.biz Roz Lewis **Executive Director**

Ohio River Valley-Women's Business Council www.orvwbc.org Rea Waldon, Ph.D. **Executive Director**

Women's Business Enterprise Council- Great Lakes www.miceed.ora Michelle Richards President

Women's Business Development Center-Chicago www.wbdc.org Carol Dougal & Hedy Ratner Co-Presidents

Women's Business Development Council of Florida

www.womensbusiness.info Nancy Allen President and CEO

Women's Business Council-Southwest

www.wbcsouthwest.org **Debbie Hurst** President

Women's Business Enterprise Council PA-DE-sNJ

www.wbecouncil.org Geri Swift President

Women's Business Enterprise Council South

www.wbecsouth.org Blanca Robinson President

Women's Business Enterprise Alliance

www.wbea-texas.org Susan Repka **Executive Director**

Women's Business Enterprise Council-West

www.wbec-west.org Pamela S. Williamson, Ph.D. **Executive Director**

Women Presidents' Educational Organization-DC

www.wpeo.us Sandra Eberhard **Executive Director**

Women Presidents' Educational Organization-NY

www.wpeo.us Marsha Firestone, Ph.D. President and Founder





The Leadership Council is comprised of executives from the 14 Regional Partner Organizations (RPOs). The RPOs are responsible for managing and implementing the process and procedures maintaining WBENC's world-class certification at the regional level. In addition, each RPO is also responsible for providing WBENC Corporate Members with access to WBENC Certified WBEs in response to the



Back Row, - Left to Right: Diane McClelland (ASTRA), Geri Swift (WBEC-PA, DE, SNJ), Susan Rittscher (CWE), Michelle Richards (WBEC-GL), Rea Waldon, Ph.D. (ORVWBC), Marsha Firestone, Ph.D. (WPEO-NY), Susan Repka (WBEA), Blanca Robinson (WBEC-South), Debbie Hurst (WBCSouthwest), Roz Lewis (GWBC).

Front Row - Left to Right: Carol Dougal (WBDC-Chicago), Sandra Eberhard (WPEO-DC), Nancy Allen (WBDC-Florida), Pamela Williamson, Ph.D. (WBEC-West)



Leadership Council 2011

companies' procurement needs and providing skill-building programs to enable the success of WBENC Certified WBEs.

The Leadership Council provides a forum for discussion; serves as a creative hub for sharing ideas; and initiates policy recommendations to be considered by WBENC and the Board of Directors.

The Women's Enterprise Leadership Forum

The Women's Enterprise Leadership Forum drives the success of all WBENC Certified Women Business Enterprises (WBEs) through education, opportunities and resources. Forum members work closely with WBENC to promote the benefits of certification and to facilitate corporate business opportunities for WBEs, regardless of revenue or employee size, while reaching back into the regional forums to facilitate relevance and value.

WBEs are appointed to the Forum by their certifying Regional Partner Organization or a corporation with which they do business. The Forum has two bodies: the Governing Group and the Forum At-Large. Governing Group members serve on WBENC Board Committees and provide practical information and policy recommendations. Nine members of the Governing Group serve on the WBENC Board of Directors, representing all WBEs.





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The Women's Enterprise Leadership Forum

Tara Abraham, Chair Accel inc.

Alta Baker, Past Chair Safe Haven Enterprises, LLC.

Anisa Balwani **RCI** Technologies

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Ella Koscik Management Decisions Inc.

Sharon Burton Robart Transportation, Inc.

Mary Cantando WomanBusinessOwner.com

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CESCO Inc.

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Holli Dorr, Past Chair Hollister Construction Company

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Barbara Goldman BG/Strategic Solutions, LLC

Lynn Griffith Welcome Florida, Inc.

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Marlene Kelly Exhibits South Corp.

Joyce Landry Landry & Kling, Inc.

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Alison Macpherson Bright Pharmaceutical Services, Inc.

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Cajun Treats/Bravo Collection

Janice Pellar EMCO Technologies

Sue Pistone Sue Pistone & Associates

Ranjini Poddar Artech Information Systems LLC

Kanchana Raman **Avion Systems**

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> Samantha Xia Accountant





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Our sincere thanks to Chevron for their sponsorship of this annual report.

As an active corporate member and recipient of WBENC's "America's Top Corporations for Women's Business Enterprises" award, Chevron consistently demonstrates their commitment to creating productive and innovative partnerships with Women Business Enterprises. Chevron sponsors monthly educational encounters and the UCLA management development entrepreneurs program, aimed at building the capacity of women-owned businesses. WBENC recognizes their significant contribution to the growth of women-owned businesses and values their partnership in producing this report.











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Women's Business Enterprise National Council

1120 Connecticut Avenue, N.W. • Suite 1000 • Washington, DC 20036 202-872-5515 (Office) • 202-872-5505 (Fax) www.wbenc.org • info@wbenc.org This 2011 Annual Report was produced and printed by WBENC Certified firms.

Graphic design by: Doubletake Studios, Inc. • Printing by: ADP-LLC